

ELMSWOOD SURGERY

Practice Newsletter

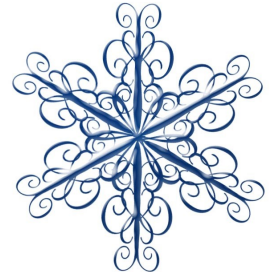
Christmas 2018

Opening hours

| | |
|-------------------|--------------|
| Monday | 8am - 6:30pm |
| Tuesday | 8am - 6:30pm |
| Wednesday | 8am - 6:30pm |
| Thursday | 8am - 6:30pm |
| Friday | 8am - 6:30pm |
| Saturday & Sunday | Closed |

Elmswood Surgery
Sherwood Health Centre
Elmswood Gardens
Sherwood
Nottingham

**Doctors : Malik, Bond,
Shankar, Foxwell,
Coleman**



Merry Christmas, and a Peaceful and Healthy New Year from us all....

STAFF NEWS

As many of you will be aware, Dr King has now left the practice . We miss her greatly. However, we have a new GP starting at the end of February, Dr Chanele Blackwood.

We are delighted that Georgia, our apprentice attained her NVQ level 2 in administration and has stayed with us, for the present, working on the reception team. There have been other changes in reception too. Lesley and Diana have left, and we now have Teresa in the team and Debra will be joining us in January, as well as our new apprentice, Sophie.

This is an opportunity to thank all our very hardworking team for all their efforts over the Year

Thank you!!

Flu Vaccinations

Around 2500 of our patients have had a flu vaccination... children, older people and those more at risk of becoming ill if they catch flu. Most of these have been done by our hardworking nurses and HCAs; some by pharmacies and many children have been vaccinated at school.

If you are eligible and have not had a flu jab, then contact us. We still have vaccine in stock.

Patient Participation Group

Our patient participation group is affiliated to the National Association for Patient Participation and is run by Dr Malik. Meetings are all held here at the health centre.

The next meeting is not until February.

If you are interested please contact Dr Malik at the surgery or e-mail him at:

drimalik@hotmail.com

The chairman of the group is Mr John Hackett, who you can e-mail at: john.ppg@hotmail.com

The secretary is Amanda Roberts.

Telephoning the surgery

We would like to remind our patients that the phone lines are busiest for the first few hours that they are open. Unless your call is of an **urgent nature**, please call later in the morning or in the early afternoon. If you are ringing for results then please ring in the afternoon, after 2pm.

Surgery phone number is 01159858822

Website

The practice has a website which we keep updated with details about clinics and services, training days, possible closures and information about staff changes.

There are also links to the patient group minutes

Internet booking

A reminder that you can book appointments with a GP, order repeat prescriptions and view aspects of your medical record online...

You can register for this service at reception but you will need **photo ID** to do so.

This is intended for your convenience and also frees up our phone lines for urgent matters.

Evening & weekend appointments bookable through your GP practice.

Since March 2018, patients registered at this practice are able to access additional routine appointments during evenings and weekends through the new GP + Nottingham City service. Appointments are available to see GP's, practice nurses, clinical pharmacists and physiotherapists in a fully equipped accessible location on upper Parliament Street in Nottingham city centre.

Opening hours : 16:00 – 20:00 Monday– Friday 9:00 – 13:00 Saturday and Sunday.

This is not a walk in service. Appointments are required and are bookable through the reception team at this GP practice

Telephone Numbers & Text Service

It is important that we always have an up to date address and contact number as this is how we will get in touch in with you if it is ever necessary.

This also allows us to give you text reminders of any up coming appointments, and invite you for flu jabs for example

If you have a key-safe, or look after somebody who has one please let us have the number in case it is needed.

We would remind patients to please let us know if they can't make it to an appointment or would like to cancel, as this space can be used for others who may need it.

Bank Holidays Closures:

25/12/18 - 26/12/18

1/1/2019

Our next training afternoon is not until February

If you have any queries about this please do not hesitate to ask at reception.