

ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Wednesday 11th October 2017 6.30pm

As a result of the recruitment drive at the flu clinics, we welcome 58 more people to this email. We are looking to find out your ideas about what the group's aims should be. **Please click on this link to let us know your thoughts** – it should only take a minute or so for you to complete the poll
<https://www.surveymonkey.co.uk/r/RSP7Y2V>

Present: Shelagh Clarke, Dave Groom, John Hackett, Derek Huett, Irfan Malik, Magrit Mitchell, Ingrid Reid, Amanda Roberts, Pauline Sault

Apologies: Richard Buckwell, Sheila Elson, Glennis Middleton, Mary Spencer, Brenda Thrower

Richard Henderson, Chief Executive, talked to us about the East Midlands Ambulance Service

East Midlands Ambulance service (EMAS) is one of 10 ambulance services in the country. It serves Lincolnshire, Nottinghamshire, Derbyshire, Leicestershire and Northamptonshire. It serves a wide mix – rural, urban, coastal, peaks and contains an airport. On average they get a call for help every 34seconds. There are two call centres, one in Lincs and one in Notts. The Notts call centre has 80 people working there at any one time. EMAS is monitored by the Care Quality Commission who have just upgraded their view of safety – it is now “requires improvement”.

They have just introduced a new response system with average target waiting times of between 7 minutes and 2 hours.

They no longer respond from stations but their 180 ambulances and 80 fast response cars are spread out over the region and controlled by a smart computer system which predicts the likely geographical spread of need. The average age of the vehicles is 4 years and they bought 70 new vehicles per year over the last two years. Some EMAS services are co-located with fires stations, or tri-service initiatives or GP care sites.

Some of the money that EMAS has got from selling its aging estate has been put into an electronic patient record system. This is not fully integrated with the GP's systems but does allow dialogue between hospital or GP systems and their records. An aspiration is that at some stage the “do not resuscitate” wishes set up by the GP will be able to be automatically downloaded onto this electronic system.

Recruitment is challenging. 320 people were recruited last year. Normally paramedic recruitment is graduate entry but in Lincolnshire and eastern European import has proved most useful and compatible with the local population.

Richard's slides can be accessed here

<https://www.dropbox.com/s/riwlovibi7kvxxv/Patient%20Participation%20Group%20111017.pdf?dl=0>

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Our next meetings:

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- Friday 10th November 2017 2pm Dr Mark Orme and Maxine Whelan about Diabetes research
- Friday 15th December 2017 2pm Liz Whitmore. She's an optometrist in Arnold and will chat about her work and good eye health
- Wednesday 7th February 2018 6.30pm ?Liz Socket?
- Friday 9th March 2018 2pm Sue Hall Antimicrobial Resistance
<http://www.telegraph.co.uk/health-fitness/body/truth-antibiotics-do-really-need-take-full-course/>
- Wednesday 11th April 2018 6.30pm
- Friday 11th May 2018 2pm Valentina Lazarevic (CRN) and Jane Coleman about our Research activity
- Wednesday 13th June 6.30pm

Hope to see you at our next meeting which will take place in the meeting room upstairs at Elmswood Surgery. For the 6.30pm meetings please note that the surgery **closes at 6.30pm**, so you need to arrive a few minutes before.

Our surgery's news

The best time to call the surgery for advice is after morning clinics, usually between 11.30 and 12 noon. If the doctor you wish to speak to is still busy they will call you back, provided you leave a phone number, preferably a land line.

Our current registrar is Dr Tajammul Hussain. He will be with us for 4 months until the beginning of December

In the news

Have your say on [Nottinghamshire's Joint Health and Wellbeing Board Strategy 2018 – 2022](#).

Consultation runs from 7 September - 29 October 2017.

Transformation work in Greater Nottingham is moving forward to better join up health and social care for our patients.

A series of public engagement events are being held we can discuss the plans, get feedback and focus on specific topics to help drive the work forward. The first is on Friday 1 November from 10am to 12midday at The Albert Hall in Nottingham.

You can find out more about all of this work on the website of the Greater Nottingham

Transformation Partnership at www.GreaterNottinghamTransformation.co.uk

Have your say on NHS England consultation to inform guidance for CCGs in relation to Items which should not be routinely prescribed in primary care

This consultation which closes on 21 October 2017. You can do this directly online using this link:

<https://www.engage.england.nhs.uk/consultation/items-routinely-prescribed/>

Other groups of interest

PASAD – Schizo-Affective, Hearing voices or Paranoia support group, morning meetings in

Broxtowe Day Service. For more details phone Lydia 07914791074. Meetings are always the second Thursday in the month

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CityCare Patient Experience Group

This group is open to any residents in the City and by attending you will get updates on the over 60 health services provided by the CityCare: and be able to voice your experiences too.

Friday 27 October 2017 – 1pm to 3.30pm

Monday 22 January 2018 – 1pm to 3.30pm

These meetings will all be held at: The Exchange Building , Alfreton Road, Nottingham NG7 3NW

The Nottingham Keep our NHS Public group meets on the last Thursday of each month at the Visitor Centre, Castle Rock Brewery (Vat & Fiddle), 12 - 14 Queensbridge Rd, NG2 1NB from 7.30pm More information about the group: <https://keepournhspublic.com/support-konp/find-a-local-group/nottingham/>